

## **Growatt ShineLink re-pairing**

It may happen that the connection of the LAN box or the ShineLink X gets disconnected. With **simple Zonnestroom Collectief roadmap** below, you won't have to worry about this and the connection will quickly be restored to full satisfaction.

#### **Step 1: Reset LAN box**

We beginnen met het resetten van de LAN-box. Dit is het witte apparaat waar "ShineLanBox" op staat (zie foto hieronder). Meestal bevindt deze box zich in de buurt van uw modem.

### **Step 2: Reset button of ShineLanBox**

There is a small button on the back under the ShineLanBox. Press this once to reset the connection and make the LAN box visible to the inverter. You will now see the 4th light on your ShineLanBox flashing.

### **Step 3: Resetting ShineLink X**

Now that the ShineLanBox is set up, we are also going to reset the connection at the inverter. Under the inverter is a black USB stick (ShineLink X). At the bottom of the ShineLink X is a little button that you need to press to re-establish the connection.

A blue light will blink on the ShineLink X. The system will now automatically re-establish the connection between the ShineLink X and the ShineLanBox. You do not need to do anything else and the connection will be restored quickly.

#### **Attention!**

Please note that the recovery process may take approximately one day. If the connection has not been restored after 24 hours, please do not hesitate to contact us. Together we will investigate where the problem is. It is important to note that your installation is still generating energy! Although it is currently not possible to monitor the energy output, this is accurately tracked by your energy supplier.



# Any questions?

We are ready to help you! Do not hesitate to contact us and we will do everything we can to serve you to the best of our ability.

