Stichting Garantiefonds ZonneEnergie?

Zonnestroom Collectief is deliberately not connected!



Almost daily we receive questions from our customers and interested parties about our membership in SGZE (Stichting Garantiefonds ZonneEnergie). Since **quality, reliability** and **service** are of paramount importance to us, we have investigated exactly what SGZE means and what advantages it offers for us and for you.





What is SGZE?



originated as a guarantee fund and was founded by a few fellow solar panel installers. While the exact identity of these founders remains unclear, it is noteworthy that since its inception in 2014, fewer than 50 out of more than 5,000 installers have chosen to join SGZE. **This amounts to less than 1% of all installers in the Netherlands.**

The guarantees

What could Stichting Garantiefonds ZonneEnergie offer that Zonnestroom Collectief itself would not be able to provide? **We would like to give you an insight into the guarantees we offer,** similar to what SGZE promises to you.

Benefits for the installer?

Although the entry requirements for companies to become members of SGZE are not particularly strict, the significant cost of membership is striking. For each property on which we would install solar panels, a fee of about 200 euros would have to be remitted to SGZE. However, this is not all, as an annual fee of several thousand euros is also expected. For us, but also for smaller companies, this would result in an annual cost of more than 300,000 euros for SGZE membership, all just for getting a 'good name'. **Given these circumstances, we decided not to participate in this initiative.**

NO DOWN PAYMENT SO YOU ARE NOT AT ANY RISK

If a participating installer in SGZE goes bankrupt, 30% of your deposit is covered (with a maximum of €3,000). This means that you will still **lose 70% of your down payment.** At Zonnestroom Collectief, we do **not require a down payment** for your installation. In case of bankruptcy, you do not lose any money at all. You pay your invoice with us only **after the installation** is completed. **As a result, SGZE has no added value for you.**



Product Warranty

If you experience problems with your solar panels, SGZE "helps" you file a warranty claim for the manufacturer's warranty. However, SGZE itself does not offer any additional warranty. The only actual action is to forward your warranty claim to the relevant manufacturer. Should Zonnestroom Collectief not be able to assist you in this process, you can easily (and free of charge) claim it with Dutch wholesalers and suppliers. If you do not get a response there either, you can contact the manufacturer directly. So again, in this scenario, SGZE appears to offer no added value for your peace of mind.

Disputes Committee

If you experience problems with an installation company affiliated with SGZE, you can contact the SGZE Disputes Committee yourself. However, you must then take on the entire organization of this yourself. We have observed that this requires considerable negative energy and time from you, with the hope of a favorable outcome.

Therefore, SGZE does **not offer any additional benefits** that Zonnestroom Collectief cannot match. Moreover, we work with a 100% satisfaction guarantee, which we will explain more about below.



100% SATISFACTION GUARANTEE

At Zonnestroom Collectief, we operate a **100% satisfaction guarantee.** In the unlikely event that you are not satisfied with our installation or encounter other problems, we will join forces to resolve the issue as quickly as possible. We value service, customer friendliness and satisfaction; these are our core values. Together, we ensure that any problems are dealt with effectively! Thanks to our strong focus on service, the added value that SGZE could provide expires. **Our hundreds of positive reviews attest to this approach.**



We are deliberately not affiliated with SGZE!

At Zonnestroom Collectief, we have wholeheartedly chosen not to join SGZE,

for several reasons mentioned above. We see no point in paying thousands of dollars to a fund that offers **no additional benefits or guarantees** to our customers. Moreover, SGZE is only a guarantee fund; it does not give any indication of a company's quality. With us, personal contact and attention to you as a customer is paramount, and this is reflected in the positive experiences of our many satisfied customers.

Our choice not to be a member of SGZE is reinforced by the numerous positive reviews on Google that you can read, which can convince you of the added value that Zonnestroom Collectief does offer.



Doubts? No Problem!

If you are not yet fully convinced in your choice, do not hesitate to contact us for any questions you may still have. **We have full confidence in the quality and service we provide.** Our goal is to remove all your last doubts and help you make the right choice: Zonnestroom Collectief. Your satisfaction and trust are our highest priority.



- www.zonnestroomcollectief.nl
- @ info@zonnestroomcollectief.nl
- **(**) +31 (0)36 7410 981

