



Energy Wi-Fi restore

As a proud owner of a beautiful installation, it can happen to anyone: losing the connection to the Homewizard P1 meter and the Energy App, especially if connected via Wi-Fi. Fortunately, you don't have to worry, because with the **simple Zonnestroom Collectief step-by-step guide**, everything can quickly reconnect to the Internet. We talk about the P1 meter in this guide, but this could also be the kWh meter or another device.

The first possible cause of the loss of connection could be related to a new router you installed. The P1 meter may not have automatically reconnected to the new network. In addition, poor Wi-Fi coverage may play a role, causing the P1 meter to struggle to maintain a stable connection.

Whatever the reason, below you can use some simple steps to restore the connection.

What do you need to reconnect?

- It is important that you already have a device connected to the home Wi-Fi network. This could be a smartphone, laptop or tablet, for example.
- The Wi-Fi password of your home network is required to be filled in later once you start restoring the connection. **It is wise to look up this password before you begin** the recovery process below.

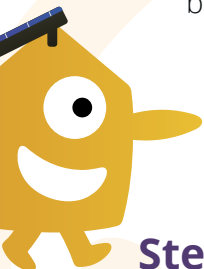
Follow the steps below

Step 1

Open the Energy App on your smartphone, laptop or tablet. If all is well, you will see your screen roughly like the image to the right.

First click on the cogwheel at the top right **(1)**, and then in the menu that becomes visible click on "Meters" **(2)**.

On the page that then becomes visible, you will see the various devices that have already been linked to your app.





Please note!

If you are using a laptop or stationary computer to restore the connection, you must first disconnect the Ethernet cable from your computer and make sure it connects via Wi-Fi. **This is critical to ensure** that your computer can connect to the P1 meter wirelessly and not automatically revert to the default Internet connection.

Step 2

You will now see an overview of the devices already connected to your installation. If you want to add a new device, you can do so via the bottom button on the screen **(1)**. The rest of this tutorial is almost identical to the process of adding a new device.

Now click on the device whose Wi-Fi connection you want to reset. In this manual, we are restoring the Wi-Fi connection of the P1 meter **(2)**, but the same steps apply to other devices as well.

Step 3

You are now on the overview page of your P1 meter. Here you can not only view meter readings, but also change the Wi-Fi connection.

To change the Wi-Fi, first click on the three dots **(3)**, at the top right, then click on "Reset Wi-Fi" in the screen that has come up **(4)**.

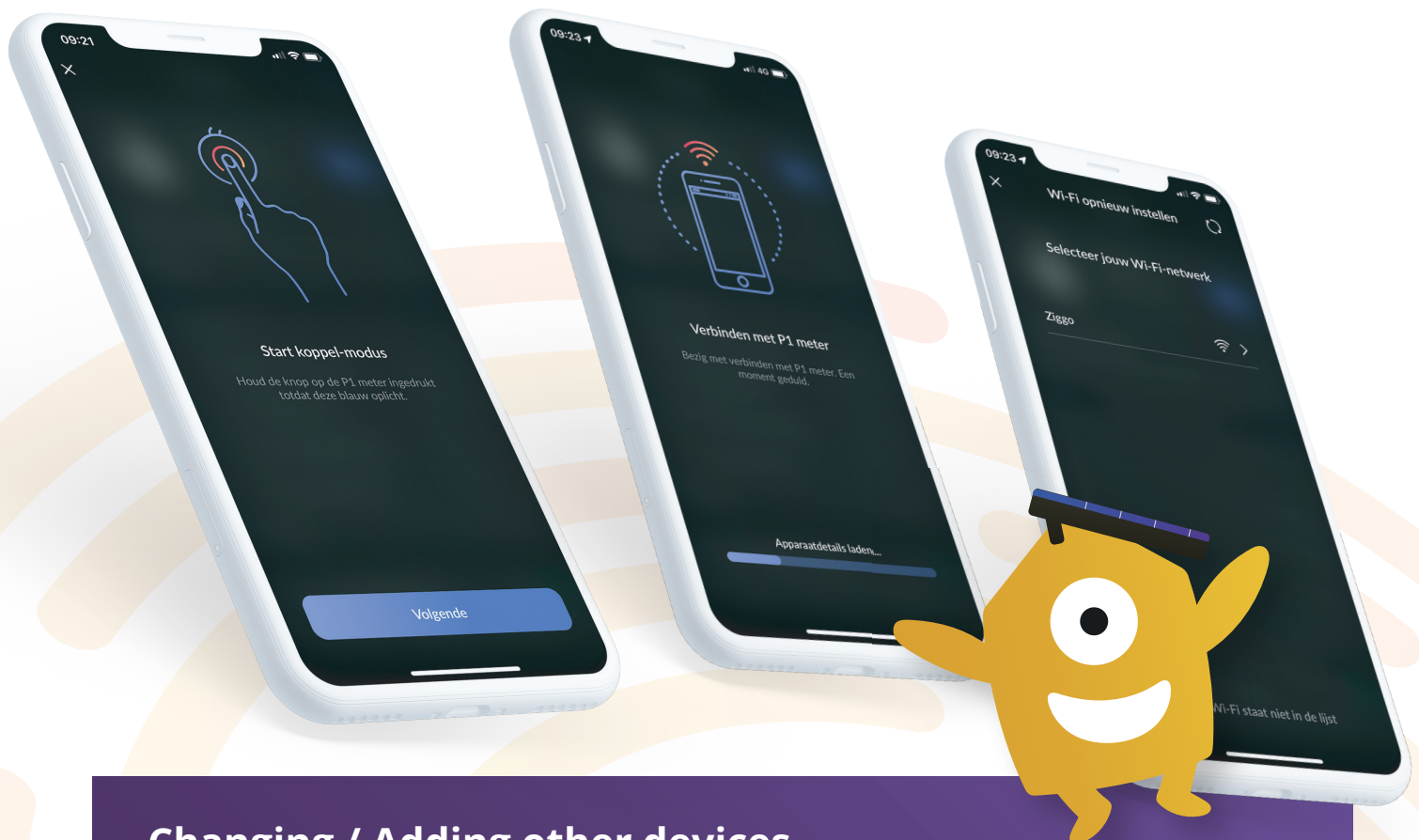
Once you click "Reset Wi-Fi," the process of reconnecting your P1 meter to your network begins.





Step 4

All you need to do now is follow the step-by-step plan that will become visible on your smartphone, laptop or tablet. This roadmap will guide you step by step through each operation you need to perform. Proceed to the next step only after you have successfully completed the current step.

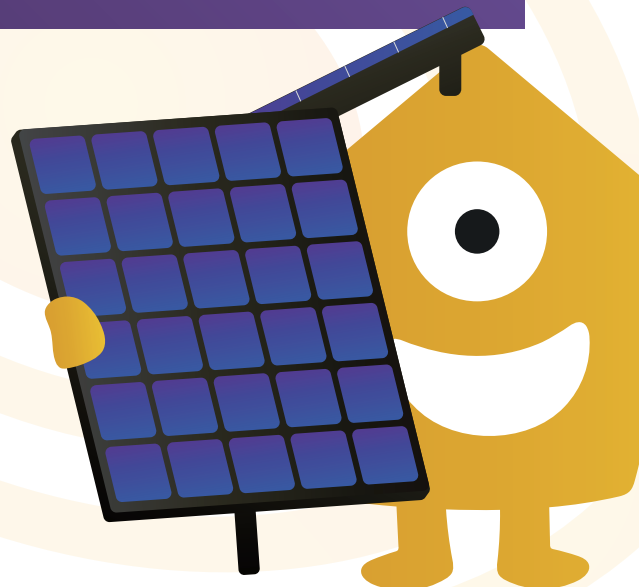


Changing / Adding other devices

It is no problem to also change the Wi-Fi settings of your other devices (or add a new one). Follow the steps of this manual in the same way as for the P1 meter, but each time replace the word "P1 meter" with the device you are working on.

Step-by-step plan successful?

We're almost there! Verify that the connection has been established and return to the overview screen of your P1 meter. The overview screen will confirm **that you have successfully connected to your home network** and your P1 meter will once again have an online status. If not, go through the steps of this manual again. You may not be connected to the correct home network or P1 meter.



Any questions?

We are ready to help you! Do not hesitate to contact us and we will do everything we can to serve you to the best of our ability.

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